



**Rolls-Royce**

**Rolls-Royce Energy Systems Inc.**  
105 North Sandusky Street  
Mount Vernon, Ohio  
43050-2495 USA

To Whom It May Concern:

We have been working with Forklift Training Systems (FTS) since November of 1999. During this time they have provided us with operator training for our many forklifts and aerial work platforms at the Mt. Vernon facility. They have also customized this training to our equipment and application and have updated it many times over the years to meet our changing needs. In addition to the certifications, they have also provided re-evaluation training as the operators expire, refresher training after things such as near misses and training for our supervisors so they can better understand mobile equipment safety and risk management.

Forklift Training Systems provides our employees with interesting and interactive training, because they have taken the time to get to know our site, our people and our equipment. They have also partnered with us to improve our mobile equipment/pedestrian safety and have made a number of suggestions over the years which have been valuable to us as a company. We know we can depend on them for great training and solid/factual advice in their areas of expertise.

We would recommend Forklift Training Systems to anyone looking for high quality forklift and aerial work platform training.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. McCall".

David McCall

HSE Executive

Rolls-Royce Energy



To: David Hoover

From: Steve Melroy

Subject: Forklift Refresher Training

Dave,

Now that you have completed our forklift refresher training, I want to thank you for your effort.

We appreciate your timeliness in notification of our employees scheduled for renewal training. Forklift training is very important to our needs and it's good to know we can count on Forklift Training Systems to track the certification status of our operators.

Since I had not worked with you prior to this opportunity, I decided to sit in on your classes to get a feel for how well our employees responded to your presentations. I was very pleased to observe our people paying attention and responding to your message of forklift safety. Although I don't currently have a license, I appreciate the thorough and professional delivery of information.

I thought the classroom segment was informative because of the presentation of safety tips, safety requirements, and actual scenarios involving forklift accidents. I watched our employees pay close attention as investigations revealed that simple mistakes and lack of attention can have fatal consequences. The driving portion of the test was a good opportunity for you to point out minor bad habits to our operators as they moved through the obstacles. Our employee comments were positive because they appreciated your positive and negative comments for each operator.

Thanks again for your service. I look forward to working with Forklift Training Systems in our next phase of employee instruction.

Steve Melroy  
Safety Administrator



TO: FORK LIFT TRAINING SYSTEMS

FROM: JAKE SMITH

SUBJECT: FORK LIFT CERTIFICATION AND TRAINING

To Whom It May Concern:

We recently worked with Fork Lift Training Systems on fork lift and aerial platform/lift training and I was very pleased with the results. We are not in a manufacturing or production environment so although we do use this equipment, usage is not on an everyday several hour basis. Having said that, I believe it's extremely important we are reminded of all of the seemingly small errors that can lead to temporary or even permanent injury/death.

Fork Lift Training Systems set up a site-specific two day course for our engineers that thoroughly outlined specific Safety Hazards and how to react in tough situations. Our instructor was very knowledgeable and kept our attention with different scenarios of accidents/injuries and how they could have been avoided.

Overall, Fork Lift Training Systems were very patient and professional in working with us and our difficult schedule. When we finally got something set up for training they were on time presented the course very well. I look forward to working with this company in the future.

-Jake Smith

Assistant Chief Engineer

ABM Facility Services, JP Morgan Chase